

Fibe TV



Getting Started Guide

Bell Fibe TV™ - Simply the best TV service.

Welcome to Fibe TV. This Quick Start Guide tells you how to use your remote, find the channels you want and use key features, such as your Whole Home PVR, On Demand, Apps on your TV, and your Wireless Receiver.





Remotes

New Fibe Remote

Mode Controls

Numeric Controls

Navigation & TV Controls

Record & Playback Controls



Mode Controls

POWER

Turn the TV and receiver on/off

Numeric Controls



Key in a channel number

SEARCH

Brings up the advanced search to find shows and movies by keyword

LAST

Return to previously watched channel

Navigation & TV Controls

APPS

Open the App Launcher to select an app

ON DEMAND

Access movies and shows On Demand

OPTIONS

Bring up additional features such as favourites, subtitles or other settings and customizations while watching a program or in the programming guide

BROWSE PAD

Navigate Bell Fibe TV Guide and menus

BACK/EXIT

Press once to return to the previous menu/screen/app, or hold for 2 seconds to completely exit from the menu/screen/app and return to your program

GUIDE

View program listings and select a program

MENU

Access Fibe TV features and settings

PVR

Select and view the programs you've recorded

Record & Playback Controls

RECORD

Record a program

REW/FF

Rewind or fast-forward a program/recording

REPLAY/FWD

Skip backwards (7 seconds) or forwards (30 seconds)

PAUSE/PLAY

Pause or play a program/recording

STOP

Stop a recording or On Demand program

Fibe Remote

Mode Controls

Record & Playback Controls

Navigation & TV Controls

Alphanumeric Controls



Mode Controls



POWER

Turn a selected device on or off



BELL

Control your Whole Home PVR/HD receiver



TV

Control your TV (once programmed)



DVD

Control your DVD (once programmed)



AUX

Control another device (eg. VCR once programmed)

Record & Playback Controls



RECORD

Record a program



TV/VIDEO

Select the video input you wish to watch (including DVD or VCR once programmed)



REW/FF

Rewind or Fast-Forward a program/recording



REPLAY/FWD

Skip backwards (7 seconds) or Forwards (30 seconds)



PAUSE

Pause program/recording

Navigation & TV Controls



VIDEO ON DEMAND

Access current rentals and On Demand programs



RECORDINGS

Select and view the programs you've recorded



BACK

Return to the previous menu/screen/app



APPS

Open the App Launcher to select an app



BROWSE PAD

Navigate Bell Fibe TV Guide and menus



FAVOURITES

Access favourite channels (when Favourites list is set up)



SEARCH

Search for a specific program



GUIDE

View program listings and select program

Alphanumeric Controls



Key in a channel number, or use keypad to enter letters in the Search screen

Channel Guide

Finding Programs

There are three ways to find your favourite program:

Use your Remote

If you know the channel number, enter it on the keypad, or use **CH UP/DOWN** buttons.

Use the Programming Guide

1. Press **GUIDE**.
2. Use **CH UP/DOWN** to scroll up and down through pages of listed channels. Or use the **BROWSE PAD UP/DOWN** buttons to scroll one channel at a time.
3. Press **SELECT** to view a program that is currently on air or to record a program that will be airing in the future.

Use the Search function

Find a program by title or keyword.

1. Press the **SEARCH** button.
2. Using the displayed letters and numbers, type a title, name or channel to search.
3. Scroll to and select the desired program.
4. Scroll to and select the desired episode.
5. The program information is displayed.

Set Up Your Favourites

Customize your Bell Fibe TV service by creating a simplified program listing that contains only the channels you watch often.

1. Press the **MENU** button on the remote control.
2. Under **LIVE TV**, select Favourites.
3. Follow the on screen prompts to create your Favourites list.

Channel Zones

HD Channels

1000:	Video On Demand
1100 – 1199:	HD French language programming (including Pay-per-view & Premium Movies Packs)
1200 – 1299:	HD English language programming
1300 – 1399:	HD Movies (including Premium Movies)
1400 – 1499:	HD Sports channels (including Premium Sports)
1500 – 1699:	HD News, Learning, Family, Lifestyle and Variety
988 – 998:	HD and SD English Pay-per-view

SD Channels

100 – 199:	French language programming (including Pay-per-view and Premium Movies Packs)
200 – 299:	English language programming
300 – 399:	Movies (including Premium Movies)
400 – 499:	Sports (including Premium Sports)
500 – 699:	News, Learning, Family, Lifestyle & Variety
700 – 739:	International Programming
770 – 782:	Adult Programming
785 – 899:	International Programming
901 – 980:	Audio

Channels subject to change without notice. Visit bell.ca/fibetvchannels (Ontario) or bell.ca/fibetvchannelsqc (Québec) for the latest channel listing.

Whole Home PVR

Record Programs

Record live TV

1. Tune to a channel and press **RECORD**.
2. To stop recording, press **STOP**.

Record from the TV Schedule

1. Press **GUIDE** and use the **BROWSE PAD** to find a program to record.
2. Press **RECORD**.
3. To record a series, press **RECORD** twice.
To cancel, press **RECORD** again.

View scheduled recordings

1. Press **RECORDINGS** or **PVR**.
2. Use **BROWSE PAD LEFT/RIGHT** to select **SCHEDULED**.
3. Use **BROWSE PAD UP/DOWN** to scroll through the list.

Watch recorded programs from any receiver in your home

1. Press **RECORDINGS** or **PVR**.
2. Highlight the program you wish to watch.
3. Press **SELECT** and then press **PLAY** to watch.

Control Live TV

Pause live TV

1. Press **PAUSE** to freeze a channel for up to 90 minutes.
2. Press **PLAY** to resume.

Rewind live TV

Press **REW** to rewind or press **REPLAY** to skip back 7 seconds.

Note: You can only rewind back for the amount of time that you have been watching the channel.

Rewind or Fast-Forward through paused time

Press either **REW/FF** buttons.

Skip back or forward through paused time

Press **REPLAY/FWD** buttons. **REPLAY** skips back (7 seconds). **FWD** skips ahead (30 seconds).

Get back to live TV

When watching live TV:

- Press **FF** to fast-forward to current broadcast time.

When watching recorded TV:

- Press **STOP** then use **BROWSE DOWN** to highlight **WATCH LIVE TV** and press **SELECT**.
- Press **EXIT** to get to live TV.

On Demand

Browse Bell Fibe TV's large library of videos. It's like having your own video store.

To order:

1. Press the **ON DEMAND** button on your remote.
2. Use the **BROWSE PAD** to find the video you want to watch.
3. Press **SELECT** and review the summary information.
4. To view a trailer, use the **BROWSE PAD** to highlight **WATCH PREVIEW**, then press **SELECT**.
5. Highlight **RENT** then press **SELECT**. Press **SELECT** again to confirm.



Apps on your TV

Press the **APPS** button on your remote and use the browse pad to select the app you want to use.



Facebook®

Access Facebook® features right on your TV without missing a second of your show. This app features news feeds, status updates and wall posts. You'll be able to browse photos, write messages and much more.



Twitter®

Fibe TV is the first to bring you Twitter® on your TV. Twitter lets you follow what people are saying about your favourite shows – right on your TV screen.



TSN Xtra

Available only to TSN subscribers, the TSN Xtra app lets you follow your favourite sports, players and games, plus get updates and news – all on-screen, while you're watching the game of your choice.



TumbleBooks TV

Turn your TV into a fun and interactive learning tool with TumbleBooks TV. It brings books to life using animation, narration and music.



Galaxie

Galaxie lets you listen to every music genre from your TV. With our new and improved app, you can now set the mood you want with 45 commercial-free Galaxie music channels, all available through one easy to use menu.



The Weather Network

The Weather Network™ gives you detailed long-term and short-term forecasts, weather warnings, seasonal information and more for up to 10 cities.

Make your TV wire-free

If you have a Fibe Wireless Receiver in your home, you can move the TV from one side of the room to another, or move your TV experience to another part of the house.

To move your Fibe Wireless Receiver, simply:

1. Unplug the receiver from your TV and the power outlet
2. Relocate it to the new location and plug it in

For more information on moving your receiver and troubleshooting, visit bell.ca/fibetvsupport



Manage your account and services online

It's easy to access your account and manage your services online through **MyBell**. You can:

- View and pay your bill
- Modify your TV programming and channel selection
- Print your customized channel list
- Upgrade your Internet speed
- Monitor your Internet usage
- Add unlimited Internet usage

To access **MyBell**, simply visit mybell.ca

Support

Three convenient ways to get the most out of Fibe TV

The Support App

Get helpful tips right on your TV – simply press the **APPS** button, and select Support for help on:

- Watching movies and more
- Finding channels and programs
- Recording programs
- Controlling live TV
- Troubleshooting

Online

For more information and Frequently Asked Questions, visit **bell.ca/fibetvsupport**

Call

If you have a question about your service or need help, call **1 866 797-8686**.

Bell has environmental programs in place for the collection/recycling of end of life consumer electronics in compliance with provincial Extended Producer Responsibility legislation. For more information on Bell's collection/recycling programs or on recycling depot locations, please visit the **bell.ca/ecofee** webpage.

