



Bell Satellite TV installation outline

Bell can send an authorized installer to your home to install or repair your satellite system professionally so you can enjoy all the benefits of Bell TV.

BENEFITS OF A STANDARD PROFESSIONAL INSTALLATION:

- An installation that follows best practices using materials that meet industry standards to ensure a high-quality audio/video experience.
- Optimal dish location that takes into account seasonal foliage and snow accumulation for best performance.
- Connection of a receiver to a phone line (when possible) so you can easily order pay-per-view events or movies using your remote.
- 90-day warranty on your installation.
- A brief tutorial on how to operate your satellite receiver and remote control.

WHAT A STANDARD PROFESSIONAL INSTALLATION INCLUDES:

- Secure mounting of the dish on a serviceable outside wall of your home or business.
- Routing of RG6 cable to the primary TV location. If existing wiring is not available, cables will be installed along the surface of walls and floors inside your home or at an appropriate point of entry.
- Connecting and activating the receiver.
- Connecting the receiver to a phone jack in the same room using the included cables. You can provide an alternate connection solution as long as it's safe.
- Educating you on how to use the system and its features.
- Providing a best-in-class installation by qualified technicians in uniform with a Bell photo ID.

LINE-OF-SIGHT REQUIREMENTS AND OTHER RESTRICTIONS:

- To receive the optimal signal from Bell TV satellites, a southern exposure (i.e., southwest in Eastern Canada, southeast in Western Canada), unobstructed by buildings, trees or other elements, is needed.
- The installer can book a future appointment in the event that you need to perform other services to prepare for your dish installation.
- The installer can provide suggestions or alternate solutions to achieve a line of sight to our satellites.
- If you live in a rental/leased property, you must obtain permission from your landlord prior to the installation.
- If you live in a condo, let your homeowners association know where you plan to install your dish as they may have restrictions.

WHAT YOU NEED TO KNOW:

- You will be required to sign a work order and a contract (where applicable) upon completion of the work.
- If you request or require installation work beyond a standard professional installation, such as extensive wiring, special hardware or accessories, it may be charged on your Bell bill.
- Please discuss your needs and additional requirements, and their associated costs, with the technician prior to the start of your installation.
- Additional services for which charges may apply include: system upgrades, installation of a second receiver or television, a tripod, a pole mount, burying cables and fishing for coaxial cable in walls.

INSTALLATION/REPAIR CHARGES:*

Professional satellite system installation	\$60.00 \$150.00	2-year term (no term in Québec or Newfoundland) – new customer no term – new customer
Additional satellite receiver installation and activation	\$50 \$115	during the initial installation for existing customers (if installing more than one during the same visit, installation is \$50 for subsequent receivers)
Additional TV outlet	\$50	
Mileage over 100 km	\$0.60	per km
Labour	\$50	per hour (billed in 15 min. increments)
In-warranty service call	\$0	within 90 days of initial installation, extra labour charges may apply
Out-of-warranty service call	\$90	extra labour charges may apply after the first hour

* Prices subject to change