



Bell Fibe™ TV  
Safety, Warranty and  
Licensing Information



**WARNING: TO PREVENT ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

Graphical symbols and supplemental warning markings are located on the back and bottom of the terminal.

## WARNING

TO REDUCE THE RISK OF FIRE OR SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Product identification and supply rating are provided on the label found on the bottom of the unit.

## Important Safety Instructions

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install according to the manufacturer's instructions.
- Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades, and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



## Follow these important safety guidelines when positioning and connecting your TV receiver:

- Do not block the slots and openings.
- Do not place anything on top of the TV receiver.
- Do not position the TV receiver in an enclosed space that would restrict airflow around the unit.
- Do not position the TV receiver near any external heat source that could raise the temperature around the unit. Do not place the terminal on top of another heat-producing electronic device.
- Allow for adequate ventilation around the TV receiver to maintain normal operating temperature. Do not place it in a sealed enclosure without providing adequate airflow.
- Use only the power adapter and cord originally supplied with the TV receiver.
- Do not plug the AC power cord into a switched power outlet.
- Do not vertically position any Fibe TV receiver.
- A coaxial cable screen shield needs to be connected to the earth at the building entrance per ANSI/NFPA 70, the National Electrical Code (NEC), in particular Section 820.93, Grounding of Outer Conductive Shield of a Coaxial Cable.

**WARNING:** TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. THE UNIT MUST NOT BE EXPOSED TO DRIPPING OR SPLASHING. DO NOT PLACE OBJECTS FILLED WITH LIQUIDS, SUCH AS VASES, ON THE UNIT.

**CAUTION:** THIS PRODUCT WAS QUALIFIED UNDER TEST CONDITIONS THAT INCLUDED THE USE OF THE SUPPLIED CABLES BETWEEN SYSTEMS COMPONENTS. TO ENSURE REGULATORY AND SAFETY COMPLIANCE, USE ONLY THE PROVIDED POWER AND INTERFACE CABLES AND INSTALL THEM PROPERLY.

**CAUTION:** DIFFERENT TYPES OF CORD SETS MAY BE USED FOR CONNECTIONS TO THE MAIN SUPPLY CIRCUIT. USE ONLY A MAIN LINE CORD THAT COMPLIES WITH ALL APPLICABLE PRODUCT SAFETY REQUIREMENTS OF THE COUNTRY OF USE.

**CAUTION:** INSTALLATION OF THIS PRODUCT MUST BE IN ACCORDANCE WITH NATIONAL WIRING CODES AND CONFORM TO LOCAL REGULATIONS.

**CAUTION:** DO NOT OPEN THE UNIT. DO NOT PERFORM ANY SERVICING OTHER THAN THAT CONTAINED IN THE INSTALLATION AND TROUBLESHOOTING INSTRUCTIONS. REFER ALL SERVICING TO QUALIFIED SERVICE PERSONNEL.

**CAUTION:** CHANGES AND MODIFICATIONS NOT EXPRESSLY APPROVED BY MOTOROLA FOR COMPLIANCE COULD VOID USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

## SAVE THESE INSTRUCTIONS



When you see this symbol on a Motorola product, do not dispose of the product with residential or commercial waste.

### Recycling your Motorola Equipment

Please do not dispose of this product with your residential or commercial waste. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical and electronic waste items. Contact your local authorities for information about practices established for your region. If collection systems are not available, call Motorola Customer Service for assistance.

*The TV receiver and power supply conform to RoHS directive 2002/95/EC.*

## LIMITED WARRANTY

This Limited Warranty is a legal document. Keep it in a safe place. Remember to keep your sales receipt for warranty service. We will consider any items you return without a copy of the proof of purchase to be out of warranty. This limited warranty is administered by **Bell Canada** as warranty supervisor, on behalf of the manufacturer. All claims made under this limited warranty must be made to Bell Canada only. If a claim is made under this limited warranty directly to the manufacturer, it will be forwarded to Bell Canada, as warranty supervisor, for processing.

## WHAT THE WARRANTY COVERS

This warranty extends only to the original user ("you," "your") of the TV Receiver ("**Receiver**") and is limited to the purchase price of the Receiver. The Receiver is warranted against defects in materials or workmanship as follows: For **one (1)** year from the original date of purchase, if the Receiver is found to be defective subject to the limits of this warranty, it will be repaired or replaced, at Bell Canada's sole discretion, at no charge for parts or labour. Any such work done against defects in materials or workmanship will be warranted for the remaining part of the original warranty period.

This warranty does **not** cover:

- any abuse, accident or damage to equipment caused by you;
- misuse, accident or neglect;
- physical set up or adjustment of any consumer electronic equipment;
- remote control batteries;
- ventilation, storage, environmental or site conditions not conforming to specifications;
- use of unapproved or incompatible parts, devices, accessories or software in connection with the equipment; unused programming charges due to equipment malfunction;
- cosmetic damage;
- damage due to lightning, electrical or telephone line surges, fire, flood, or other acts of Nature;
- failure of telephone lines or other interconnections;
- failure to follow operating instructions;
- incorrect line voltage;
- spilled liquids;
- use of incorrect fuses;
- vandalism;
- use for any reason other than the designed purpose or a reasonable or foreseeable deviation from such purpose stated in the specifications; repair or alteration by other than our factory service;
- installation, optimization, operation or movement of the equipment not performed in accordance to the specifications;
- unauthorized, improper or neglected maintenance or repair;
- equipment sold "AS IS" or "WITH ALL FAULTS";
- equipment removal or reinstallation;
- shipping damage if the equipment was not packed and shipped in the manner we prescribe; nor
- equipment purchased, serviced, or operated outside Canada.

REPLACEMENT OR REPAIR, AS PROVIDED UNDER THIS WARRANTY, IS YOUR EXCLUSIVE REMEDY. BELL CANADA (ITS AFFILIATES AND THE DIRECTORS, OFFICERS AND EMPLOYEES OF THE FOREGOING, INCLUDING THE WHOLESALER AND MANUFACTURER) SHALL NOT BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS DEVICE, NOR FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE RESULTING FROM THE USE OF, OR INABILITY TO USE, THIS DEVICE. UNDER NO CIRCUMSTANCES SHALL OUR LIABILITY, IF ANY, EXCEED THE PURCHASE PRICE PAID FOR THIS DEVICE. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS DEVICE IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. WE RESERVE THE RIGHT TO REFUSE TO HONOUR THIS WARRANTY IF WE DETERMINE ANY OF THE ABOVE EXCEPTIONS TO HAVE CAUSED THIS DEVICE NOT TO HAVE PERFORMED PROPERLY. THIS WARRANTY SHALL BE VOID IF ANY FACTORY-APPLIED IDENTIFICATION MARK, INCLUDING BUT NOT LIMITED TO SERIAL NUMBERS, HAVE BEEN ALTERED, OBLITERATED OR REMOVED.

## Regulatory Information

### **Federal Communications Commission Radio and Television Interface Statement for a Class 'B' Device**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in the residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the device and /or the antenna receiving the interference.
- Increase the separation between the equipment and the affected receiver.
- Connect the equipment on a circuit different from the one the receiver is on.

Changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Wireless TV receiver additional information

For operation within 5.15 ~5.25GHz /5.25 ~5.35GHz/5.47 ~5.725GHz frequency range, it is restricted to indoor environment. The band from 5600-5650MHz will be disabled by the software during the manufacturing and cannot be changed by the end user. This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Firmware setting is not accessible by the end user.

### Wireless LAN Information

The Fibe Wireless TV Receiver is a wireless network product that use Orthogonal frequency-division multiplexing (OFDM) radio technology. These products are designed to be interoperable with any other wireless OFDM type product that complies with:

- The IEEE 802.11 Standard on Wireless LANs (Revision A and Revision N), as defined and approved by the Institute of Electrical Electronics Engineers.
- The Wireless Fidelity (WiFi) certification as defined by the Wi-Fi Alliance.

### Wireless LAN and your Health

The wireless TV receiver (VIP2502), like other radio devices, emit radio frequency electromagnetic energy, but operate within the guidelines found in radio frequency safety standards and recommendations.

### Restrictions on Use of Wireless Devices

In some situations or environments, the use of wireless devices may be restricted by the proprietor of the building or responsible representatives of the organization. For example, using wireless equipment in any environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the applicable policy for the use of wireless equipment in a specific organization or environment, you are encouraged to ask for authorization to use the device prior to turning on the equipment.

The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of the devices included with this product, or the substitution or attachment of connecting cables and equipment other than specified by the manufacturer. Correction of interference caused by such unauthorized modification, substitution, or attachment is the responsibility of the user.

## Declaration of Conformity

According to 47 CFR, Parts 2 and 15 for Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers, Motorola Mobility, LLC, 6450 Sequence Drive, San Diego, CA 92121, 1-800-225-9446, declares under sole responsibility that the product identifies with 47 CFR Part 2 and 15 of the FCC Rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47 CFR 2.909. Operation is subject to the following condition: This device must accept any interference received, including interference that may cause undesired operation. The above named party is responsible for ensuring that the equipment complies with the standards of 47 CFR, Paragraphs 15.101 to 15.109. The Class B digital apparatus meets all requirements of the Canadian Interface Causing Equipment Regulations.

## Industry Canada statements:

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### Caution:

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

The maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the EIRP limit;

The maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the EIRP limits specified for point-to-point and non point-to-point operation as appropriate.

High-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

### IMPORTANT NOTE:

#### Canada Radiation Exposure Statement

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential



radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (EIRP) is not more than that necessary for successful communication.

## Software License

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## **IF YOU NEED ASSISTANCE**

Call the Bell TV customer service call centre at **1-866-797-8686** or obtain more information about how to process your warranty claim at [bell.ca](http://bell.ca). Have your customer account number or the receiver model number ready.

# Bell

