

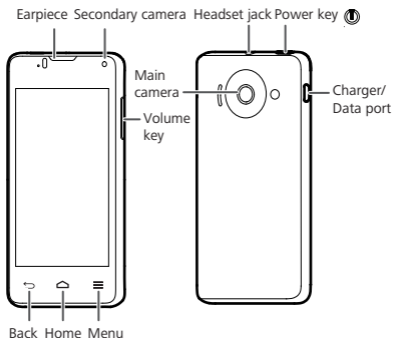
Quick Start Guide

HUAWEI Ascend Y300

Welcome to HUAWEI

Phone at a Glance

- ⓘ All the pictures in this guide are for your reference only. Your phone's actual display features may be different to those described here, depending on its software version.



Key Functions at Your Fingertips

-
- Press and hold to power on your mobile phone.
 - When your mobile phone is powered on, press and hold this button to display the options menu. You can then choose to power off the phone or perform shortcut operations.
 - Press to lock the screen when your mobile phone is active.

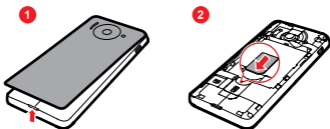


Touch to open the menu on an active screen.

-
- Touch to return to the Home screen.
- ⏪
- Touch and hold to display recently used applications.
-
- ↶
- Touch to return to the previous screen or exit the application you are running.
 - Touch to hide the keyboard.
-

Installing the SIM Card

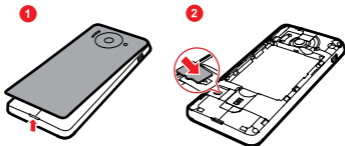
There are two steps to install the SIM card:



1. Remove the battery cover.
2. Insert the SIM card.

Installing the microSD Card

If you want to expand your phone memory, you can also insert a microSD card.

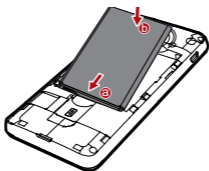


1. Remove the battery cover.
2. Insert the microSD card into the card slot as shown in the diagram.

Removing the microSD Card

1. Remove the battery cover.
2. Pull the microSD card outward.
3. Rotate your phone until the microSD card falls out.

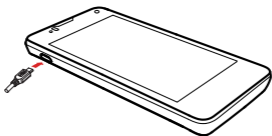
Installing the Battery




1. Angle the edge labeled **a** (with the contacts) into the bottom end of the battery compartment.
2. Push the edge labeled **b** into the compartment until the battery clicks firmly into place.

Charging the Battery

Before charging the battery, ensure that it has been properly installed on your phone.



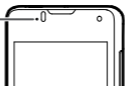
1. Connect the USB cable that came with your mobile phone to the charger.
2. Connect the other end of the USB cable to your mobile phone. Then, to start charging, plug the charger into an electrical outlet.

If you charge your mobile phone while it is powered on, the battery icon on the notification bar indicates the charging status. When the battery icon changes to , your mobile phone is fully charged.

Status Indicator

The color of the status indicator tells you the status of your mobile phone's battery.

Status Indicator



Green: Fully charged (when connected to charger).

Orange: Charging in progress (when connected to charger).

Red: Battery low.



Touchscreen Actions

Using your finger on the touchscreen, you can operate your phone conveniently.

Touch & hold



Touch



Double touch



Rotate



Flick



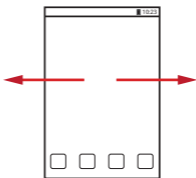
Drag



Home Screen

You can set up the Home screen according to your own preferences, for example by adding a shortcut or a widget to your Home screen, changing the wallpaper, or setting the number of Home screen extensions.

To return to the Home screen from any of its extensions, press  .



Flick your finger left or right across the Home screen.


When a new notification icon appears on the notification bar, place your finger on the notification bar and flick down to open the notification panel.

Moving an Application Icon



1. On the Home screen, touch and hold the icon you want to move.
2. Drag the icon to the desired location and release it.

 To move additional icons, repeat the preceding steps.




Importing Contacts from a SIM Card

1. In the contacts list, touch  > **Manage contacts**.
2. Touch **Copy from SIM card**.
3. Wait for the SIM card contents to be loaded. Touch one contact to import that contact individually to your mobile phone, or touch **SELECT ALL** to import all contacts to your mobile phone.
4. Touch **COPY**.
5. If you have more than one account on your phone, touch the account into which you want to import the contacts.

Adding a Contact



1. In the contact list, touch .
 2. From the screen displayed, create a contact in your mobile phone, SIM card or your account. Add a new account if you do not have one.
 3. Enter the contact's name, and then add detailed information such as phone numbers and address.
 4. Touch **DONE** to save the contact information.
-  To save a contact from your call log, touch and hold the desired phone number to display the options menu, and then touch **Add to contacts**.

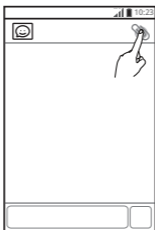
Making a Call with the Phone Application

1. On the Home screen, touch . If the dialer is not displayed, touch .
2. Enter the phone number.
3. Touch  to initiate the call.

Creating and Sending a Multimedia Message

You can use multimedia messages to enhance your messaging experience. You can record a message and send it as an audio file, for example, sing "Happy Birthday" and send it to a friend, or send a slideshow of photographs of a special event.

1. Enter a phone number in the **To** field, or touch  to select a contact from **People**.
2. Touch the composition text box to start composing your message.
3. When you are ready to send the message, touch .



Connecting Internet


Turning On Wi-Fi

1. Touch **Settings > All**.
2. Under **WIRELESS & NETWORKS**, touch the button next to **Wi-Fi**.

Basic Operations

Touch  to open the home page.

- When known or open Wi-Fi networks and mobile data networks are available at the same time, your phone will preferably select a Wi-Fi network for Internet access.

Touch  on the upper section of the screen, and all web pages currently open are displayed. You can:


- Touch one page to enlarge it.
- Touch the cross sign (×) to close that page.
- Touch (+) to open a new browser window.

Opening a Webpage

1. In a browser window, touch the URL field at the top of the screen.
2. Use the keyboard to enter a webpage address.
3. As you enter the address, matching webpage addresses will appear on the screen. If you see the address you want, touch it and go directly to that webpage or complete entering your desired webpage.

Turning Off Your Data Service

When you are not using your data service, to eliminate unwanted data traffic, you can turn it off.

1. Open the notification bar.
2. Touch  at the top of the screen to switch data services on or off.

Play Store

Android **Play Store** provides direct access to applications and games which you can download and install on your phone.

Opening Play Store

1. On the Home screen, touch **Play Store**.
2. When you open **Play Store** for the first time, the **Google Play Terms of Service** window will appear. Touch **Accept** to continue.

Installing an Application

1. In the **Play Store**, select a category, and then touch the application you want to download.
2. To install the application, touch **Install** (if it is free) or touch the button with its price (if it is not free), and confirm your download or purchase.

After the application has been downloaded and installed on your mobile phone, the content download icon appears in the notification bar.

- ❗ If you want to install a non-Play Store application, touch **Settings > All > Security**, and then select the **Unknown sources** check box to allow installation of the non-Play Store application.

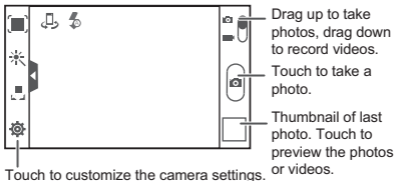
Uninstalling an Application

- ❗ You cannot uninstall the applications that are pre-installed on the system.
1. On the **Settings** screen, touch **All**.
 2. Touch **Manage apps**
 3. Touch an application, and then touch **Uninstall**.

Opening Your Camera

You can take and share photos using the camera. Your camera supports multiple capture modes and photo effects. After taking a picture, access the **Gallery** to view it. For information on how to share photos and videos, see the User Guide.

Capture Screen



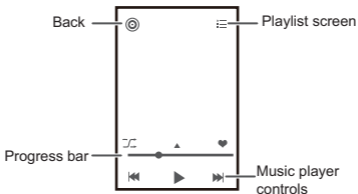
Using the microSD Card as a USB Mass Storage

1. Connect your mobile phone to your PC with the USB cable provided. Your PC will detect the microSD card as a removable storage device.
2. Open the notification bar, and then touch **Connected as an installer**.
3. Touch **USB mass storage** in the dialog box that opens to confirm that you want to transfer files.

You can now transfer files from your PC to your mobile phone's microSD card.

Playing Music

You can listen to music that you have stored on your microSD card using the music player. The music player will automatically search for any music on the microSD card sort it into albums and playlists.



Synchronizing Information

Some applications on your mobile phone give you access to the same personal information that you can add, view, and edit on your computer. If you add, change, or delete your information in any of these applications on the web, the updated information also appears on your mobile phone.

This is made possible through over-the-air data synchronization. The process occurs in the background and does not interfere with use of your mobile phone. When your phone is synchronizing, a data synchronization icon will be shown in the notification bar.

For more information, see the User Guide.

FAQs

How Can I Use a microSD Card to Import Contacts to My Phone from Another Phone?

Your mobile phone supports contact files in the .vcf format only.

1. Save the contacts you want to import to your mobile phone to a microSD as a .vcf file.

2. Insert the microSD card into your mobile phone and find the .vcf file using **File Manager**.
3. Touch the .vcf file. The mobile phone displays a message asking whether you want to import the contacts.
4. Touch **OK** to import the contacts.

ⓘ Compatibility problems may occur with .vcf files created by different phones, and certain contact information may be lost when contacts are imported.

How Do I Set a Song As a Phone Ringtone?

In **Music**, touch and hold the song to be set as ringtone, and then touch **Set as ringtone**.

How Do I Disable Automatic Change of Screen Orientation When Rotating My Phone?

On the Home screen, touch **Settings > All > Display**, and then clear the **Auto-rotate screen** check box to disable this function.

How Do I Set an Unlock Pattern?

On the Home screen, touch **Settings > All > Security > Screen lock > Pattern**.

How Can I Change the Input Method?

When the keypad is displayed, a keypad icon is displayed on the status bar. Flick the status bar downwards and touch **Select input method** to select an input method.

How Do I Stop the Song Playing in the Background?

Flick the notification bar downwards to open the notifications panel, touch the music playing notification to go to the music playing screen, and then stop playing the song.

How Do I Return to the Call Screen?

If you switched to another screen during a call, flick the notification bar downwards to open the notifications panel, and then touch the current call notification to return to the call screen.

How Do I Hide the Keyboard?

Touch  to hide the keyboard.

How Do I Forward a Message?

On the message viewing screen, touch and hold a message, and then select **Forward** from the displayed menu.

Why Am I Unable to Use Navigation?

Navigation is unavailable in some countries or regions.

Warnings and precautions

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic device

Power off your device when use is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Accessories

- Using an unapproved or incompatible charger or battery may cause fire, explosion or other hazards.
- Choose only batteries, chargers, and accessories approved for use with this model by the device manufacturer. The use of any other types of batteries, chargers, or accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved batteries, chargers, and accessories in your area.
- Use only the following listed AC Adapters/Power Supplies:
HUAWEI: HW-050100U1W HW-050100E1W
HW-050100B1W HW-050055E1W HW-050055B1W.

Charger safety

- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- Do not touch the power cord with wet hands or pull the power cord to disconnect the charger.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- If your device has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.
- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.

Battery safety

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Do not solder battery poles or dismantle the battery. Doing so may lead to electrolyte leakage, excessive heat, fire, or explosion.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches

your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.

- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, and may be damaged, take it to an authorized service center for inspection.
- Improper battery use may lead to fire, explosion, or other hazards.
- Dispose of used batteries in accordance with local regulations.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.

Operating environment

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using or charging your device in these environments may result in circuit malfunctions.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Observe local laws and regulations, and respect the privacy and legal rights of others.
- Avoid touching the antenna when you are on a call. Touching the antenna affects call quality, increases power consumption, and reduces talk and standby time.
- Ideal operating temperatures are 0 °C to 45 °C. Ideal storage temperatures are -20 °C to 50 °C. Extreme heat or cold may damage your device or accessories.

- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- Do not place your device or batteries on or in heating devices, such as microwave ovens, stoves, water heaters, or radiators. Batteries may explode if overheated.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- If your device has a camera flash, do not use it directly in the eyes of people or pets. Otherwise temporary loss of vision or damage to the eyes may occur.
- Do not allow children or pets to bite or suck the device or battery. Doing so may result in damage or explosion.

Protecting your hearing when using a headset

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To prevent possible hearing damage, do not listen at high volume levels for long periods.

- Using a headset at high volumes may damage your hearing. To reduce this risk, lower the headset volume to a safe and comfortable level.
- Exposure to high volumes while driving may cause distraction and increase your risk of an accident.

Child's safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be

dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.

- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Interference with medical equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.

Areas with flammables and explosives

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

Traffic security

Observe local laws and regulations while using the device. If using the device while driving a vehicle, observe the following guidelines:

- Concentrate on driving. Your first responsibility is to drive safely.
- Do not hold the device while driving. Use hands-free accessories.

- When you must make or answer a call, pull off the road safely and park the vehicle first.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- Do not use your device while flying in an aircraft. Power off your device before boarding. Using wireless devices in an aircraft may disrupt wireless networks, present a hazard to aircraft operation, or be illegal.

Cleaning and maintenance

- Before you clean or maintain the device, power it off, and disconnect it from the charger.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or charger. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and charger.
- Keep the device and accessories dry. Protect them from water and humidity. Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- Avoid collision, which may lead to battery leakage, device malfunctions, overheating, fire, or explosion.
- Do not place magnetic storage media, such as magnetic cards and floppy disks, near the device. Radiation from the device may erase the information on magnetic storage media.
- Do not expose your device, battery, or charger to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion. Battery performance is affected at temperatures lower than 0°C.

- Do not place sharp metal objects, such as pins, near the earpiece or speaker. The earpiece may attract these objects and result in injury.
- Do not dismantle the device or accessories. This voids the warranty and releases the manufacturer from liability for damage.
- If the device screen is broken in a collision, immediately stop using the device. Do not touch or attempt to remove the broken parts. Promptly contact an authorized service center.

Emergency calls

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

Disposal and recycling information



This symbol (with or without a solid bar) on the device, batteries (if included), and/or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter, or cable) and batteries should not be disposed of as household garbage. These items should not be disposed of as unsorted municipal waste and should be taken to a certified collection point for recycling or proper disposal.

For more detailed information about device or battery recycling, contact your local city office, household waste disposal service, or retail store.

Disposal of the device and batteries (if included) is subject to WEEE Directive Recast (Directive 2012/19/EU) and Battery Directive (Directive 2006/66/EC). The purpose of separating WEEE and

batteries from other waste is to minimize the potential environmental impacts and human health risk of any hazardous substances that may be present.

Reduction of hazardous substances

This device is compliant with the REACH Regulation [Regulation (EC) No 1907/2006] and RoHS Directive Recast (Directive 2011/65/EU). Batteries (if included) are compliant with the Battery Directive (Directive 2006/66/EC). For up-to-date information about REACH and RoHS compliance, please visit the web site www.huaweidevice.com/certification.

EU regulatory conformance

Body worn operation

The device complies with RF specifications when used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

Certification information (SAR)

This device meets guidelines for exposure to radio waves.

Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves. These guidelines were developed by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), an independent scientific organization, and include safety measures designed to ensure the safety of all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level during operation can be well below the value. This is because the device is designed to use the minimum power required to reach the network. The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue, and the highest SAR value for this device complies with this limit.

The highest SAR value reported for this device type when tested at the ear is 0.752 W/kg, and when properly worn on the body is 0.770 W/kg.

Statement

Hereby, Huawei Technologies Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For the declaration of conformity, visit the web site www.huaweidevice.com/certification.

The following marking is included in the product:

CE 0682

This device may be operated in all member states of the EU. Observe national and local regulations where the device is used. This device may be restricted for use, depending on the local network.

Restrictions in the 2.4 GHz band:

Norway: This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.

FCC Regulatory Compliance

Body worn operation

The device complies with RF specifications when used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

Certification information (SAR)

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

The highest SAR value reported to the FCC for this device type when tested for use at the ear is 1.10 W/kg, when properly worn on the body is 1.49 W/kg, and when using the Wi-Fi hotspot function is 1.49 W/Kg.

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

Industry Canada Compliance

This device complies with Industry Canada. This device is rated with the Class B limits for radio noise emissions as set out in the Interference Causing Equipment Standard entitled "Digital Apparatus" (ICES-003) of Industry Canada.

In the United States and Canada, the standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your SIM/UIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.

- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact SupportCanada@huawei.com.

Legal notice

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Notice

Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and therefore may not be activated or may be limited by local network operators or network service providers. Thus, the descriptions herein may not exactly match the product or its accessories which you purchase.

Huawei reserves the right to change or modify any information or specifications contained in this manual without prior notice and without any liability.

Third-Party software statement

Huawei does not own the intellectual property of the third-party software and applications that are delivered with this product. Therefore, Huawei will not provide any warranty of any kind for third party software and applications. Neither will Huawei provide support to customers who use third-party software and applications, nor be responsible or liable for the functions or performance of third-party software and applications.

Third-party software and applications services may be interrupted or terminated at any time, and Huawei does not guarantee the availability of any content or service. Third-party service providers provide content and services through network or transmission tools

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