



Introduction

WELCOME TO BELL EXPRESSVU

Congratulations on choosing Bell ExpressVu. You are about to experience the excitement and convenience of Direct Broadcast Satellite (DBS) service, which delivers the very best picture and sound quality. Bell ExpressVu consistently provides state-of-the-art products and satellite-delivered services — with high performance, ease of operation, and a wide variety of entertainment options.

FOR MORE INFORMATION:

For basic installation procedures, see the Installation Instructions booklet that came with your system. For more detailed installation procedures, see the *Installation Kit Guide* included in the optional Installation Kit. For information on professional installation, call the Bell ExpressVu Customer Service Call Centre at **1-888-SKY-DISH**.

For assistance using the receiver or remote:

1. Review the part of this Guide that covers the desired subject.
2. If this does not help, review the Problems and Solutions Tables beginning on page 4-1.
3. If this does not help, call Bell ExpressVu Customer Service Call Centre at 1-888-SKY-DISH, or see the home page at <http://www.bell.ca> on the World Wide Web.

OVERVIEW

Before you use your satellite receiver, you need to install the system or have it installed by a professional technician. For a professional installation, please call the Customer Service Center at 1-888-SKY-DISH. If you install the system yourself, use the instructions in *Chapter 2*.



A vital part of the installation is to set up the receiver to get the latest software from the satellite signal. If you are installing a new system and follow the instructions in *Chapter 2*, your receiver will automatically get this software.

For information on the receiver and its installation, read *Chapter 2, The Parts of The System* beginning on page 2-1.

For information on any specific feature or function, read *Chapter 3, Using The System* beginning on page 3-1.

For information on assembling and installing a dish antenna, read the *Installation Guide* beginning on page I-1.

If you have a problem operating the system or receive an error message, use the *Troubleshooting Tables* beginning on page 4-1.

CONVENTIONS

To make it easy for you to use this guide, we use the following conventions.

- The names of remote control buttons are all uppercase.
Example: Press the SAT button.
- Menus and options that appear on the TV screen are in bold type.
Example: Open the **Program Guide**.
- *Select* means to move the highlight to an on-screen option or choice in a list and press the select button on the remote control.
Example: Select the **Locks** option.
- Connections on the back of the receiver are in small capital letters.
Example: **Satellite In**

GETTING STARTED

After your system has been installed, order and watch your programming using the following steps:

STEP 1: ORDERING YOUR PROGRAMMING

Remote Buttons

Menu Options

1. Using a remote control, press SAT and then press the blank POWER button. Make sure the TV is also on.

Note: If you see the Bell ExpressVu logo displayed on your TV screen, press the SELECT or blank Power button on the remote control to view satellite TV programming.



2. Press GUIDE.

You will see that some channels in the **Program Guide** appear in white. These channels can be viewed immediately. However, many channels will be in red. You cannot view these channels until you order programming.

GUIDE

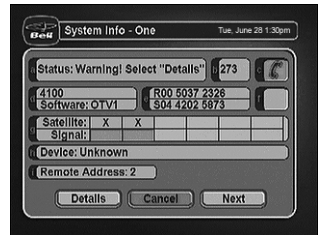


Press CANCEL to close the **Program Guide** before going to the next step.

3. Press the SYS INFO button on the remote control to display the **System Info** screen.



SYS INFO



User Guide

4. Call the Customer Service Center at 1-888-SKY-DISH. A customer service representative will help you start Bell ExpressVu programming on your system and will discuss the various programming packages available.
5. Choose a package and the representative will authorize your programming.
6. Press CANCEL to close the **System Information** screen.
7. Wait a few minutes and the channels you purchased will turn from red to white, and can now be viewed.

STEP 2: FINDING PROGRAMS TO WATCH

Remote Buttons

Menu Options

1. Press the GUIDE button.
2. When the **Program Guide** opens, use the UP or DOWN ARROW to view information on other channels. The channels for the programming you ordered should be shown in white and are available for viewing. After you have highlighted a current program in the **Program Guide**, press SELECT to watch it.

GUIDE



QUICK TOUR OF BASIC FEATURES

This tour guides you quickly through a number of basic satellite receiver features accessible directly from the remote control without using menus. For more detailed information about each feature, see *Chapter 3, Using the System*.

Remote Buttons

Menu Options

1. Make sure the TV is on.
2. Press the UP or DOWN ARROW button to change channels.



Introduction

Quick Tour of Basic Features

1

3. Press the RECALL button to go back to the last channel you watched.



4. Press the THEMES (Left arrow) button to open the **Themes and Search** menu. This menu allows you to search for programming by themes (movies, sports, and more) or by key words used in the programming information.



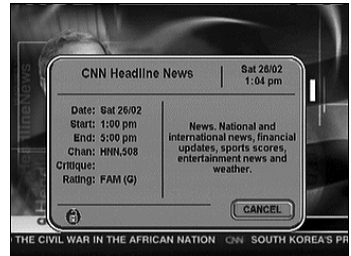
5. Select **Sports**.



6. Press the VIEW TV button to go back to watch a program.



7. Press the INFO button to see information about the program.



8. Press the CANCEL button to go back to watch the program.



9. Press the BROWSE (Right arrow) button to open the **Browse Banner**. The **Browse Banner** shows information on a program we're watching at the top, and information on two other programs at the bottom.



User Guide

10. Press the UP or DOWN ARROW button to change the channel information you see at the bottom of the TV screen.



11. Press the RIGHT ARROW button to highlight the program coming on next at the bottom. Press the LEFT ARROW button to go back to the program on now.



12. Press the VIEW TV button to clear the **Browse Banner** from the TV screen and to go back to watching a program.



Note: When VIEW TV button is pressed the bottom banner disappears immediately but the top banner takes about 5 seconds to disappear.

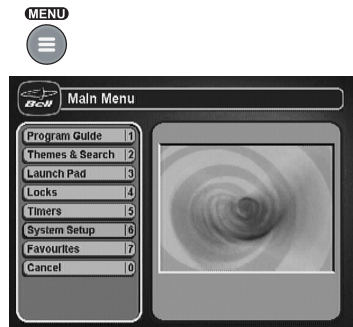
QUICK TOUR OF THE MENUS

This tour guides you quickly through the basic features available through the **Main Menu**. See *Chapter 3, Using the System* for more information about these and other features.

Remote Buttons

Menu Options

1. Press the remote control MENU button to open the **Main Menu**.



Introduction

Quick Tour of the Menus

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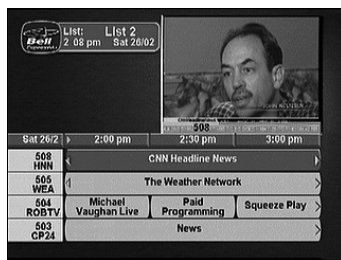
2. Press the 1 button to select the **Program Guide** option on the **Main Menu**. This opens the **Program Guide** on the TV screen.

You can use the **Program Guide** to find and select a program to watch. For now, though, go on with this tour.

3. Press the MENU button to go back to the **Main Menu**.
4. Press the 2 button to select the **Themes and Search** option on the **Main Menu**. This menu allows you to search for programming by themes (movies, sports, etc.) or by key words used in the program information.

5. Press the MENU button to go back to the **Main Menu**.
6. Press the 4 button to select the **Locks** option on the **Main Menu**. This menu allows you to apply password-protected locks on programming based on rating, or even on a channel-by-channel basis.

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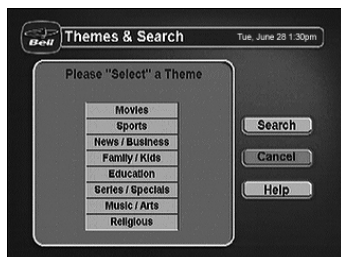


MENU



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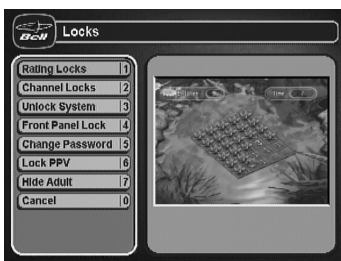


MENU



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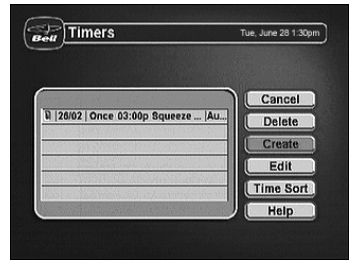


User Guide

7. Press MENU to go back to the **Main Menu**.



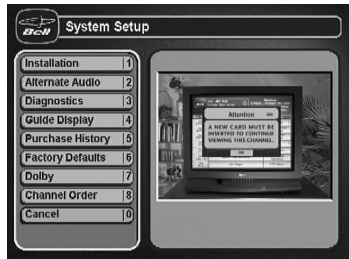
8. Press the 5 button to select the Timers option on the **Main Menu**. This menu is used for creating and changing timers used to trigger automatic channel changes, reminders, or VCR recordings.



9. Press MENU to go back to the **Main Menu**.



10. Press the 6 button to select the **System Setup** option on the **Main Menu**. Use this menu to set up the system the way you want.



11. Press MENU to go back to the **Main Menu**.



Introduction

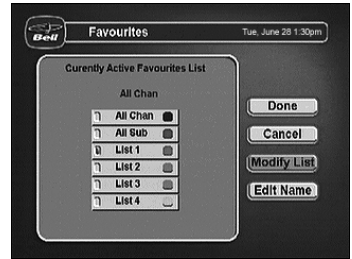
Quick Tour of the Menus

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12. Press the 7 button to open the **Favourites** menu. This menu allows you to set up lists of your favourite channels to make finding what you want to watch more convenient.

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13. Press MENU to go back to the **Main Menu**.

14. Press the VIEW TV button at anytime to go back to watching a program.



VIEW TV

ABOUT SATELLITE TELEVISION

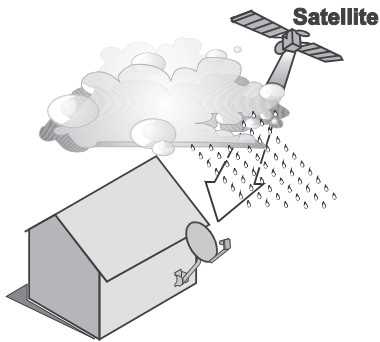
Satellite television uses a satellite in a stationary orbit over the Earth to deliver television and audio programming. This type of orbit enables the satellite to stay aligned over one place on the surface of the Earth.

Once the satellite dish is aimed at the satellite, the dish does not have to move to follow it.

SATELLITE SIGNAL QUALITY

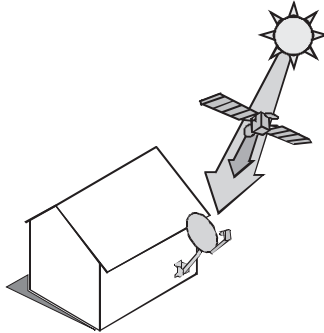
RAIN AND SNOW FADE

Heavy rain, snow, or cloud cover can block the satellite signal, which can interrupt your programming service. By aiming the satellite dish to get the strongest signal during installation, you can help prevent rain and snow from interrupting the signal. Your service will return after the weather condition has passed.



SOLAR INTERFERENCE

Twice a year, the sun moves to a position behind the Bell ExpressVu satellite as it orbits the Earth. This event occurs during a few days at the beginning of the spring and the beginning of the autumn and lasts only a few minutes.



During these brief periods, you will not be able to see programs on Bell ExpressVu. When the sun has moved from behind the satellite, the programs will reappear. This is an unavoidable natural event for all television involving the use of satellites and has an adverse effect on many program providers.

User Guide

Notes