SETTING AND USING SECURITY LOCKS

You can use either or both of two types of security, or you may choose not to use either.

- You can lock the receiver so that only those who know the password can access locked features.

- You can set up a Personal Identification Number (PIN) at the Bell ExpressVu Customer Service Call Centre to keep unauthorized people from calling and ordering services (see *Personal Identification Number* on page 3-46.

You can set locks to keep anyone who does not know the password from:

- Watching one or more specified channels

- Watching programs with certain rating or extended rating (content) codes

- Buying added cost services such as pay per view

- Using the receiver front panel **Control Buttons.**

HOW TO SET LOCKS: A TWO STEP PROCESS

1. Create the channel or program locks (you do not need to do this if you wish to lock only pay per view services). Also, lock the receiver front panel **Control Buttons**, if desired.

2. Lock the receiver. This puts the locks you have created into effect, and also locks the purchase of added cost services.

   Once the receiver is locked, anyone who wants to access locked items must enter the password.

ATTENTION!

First you set the locks; then you lock the receiver. You must lock the receiver in order to put any locks into effect. If you unlock the receiver, leave the locks unchanged, and then lock the receiver again, the same locks will be in effect as before.

If you want to lock only pay per view services, you do not need to create any special locks. Just lock the receiver, to automatically lock pay per view.

WHEN YOU HAVE LOCKED THE RECEIVER:

• If you try to access a locked program or channel, the receiver displays a message prompting you to enter the password. You must also enter the password to access the **Parental and System Locks** menu.

The receiver allows you three tries to enter the correct password. If you fail to do this, the receiver does not allow more tries for several minutes.

• If you enter the correct password, you can access the locked item or the **Parental and System Locks** menu.

• If you exit a locked item or the **Parental and System Locks** menu, you must re-enter the password to access the item or the menu again.

ATTENTION!

If you forget your password, you will need to speak with a Customer Service Representative. You may need to provide the following information: (1) your name; (2) your address; (3) your telephone number; (4) the receiver serial identification number; and, (5) your Personal Identification Number (PIN), if used.

CREATING OR MODIFYING CHANNEL LOCKS

	Remote Buttons	Menu Options
1. Press the **Menu** button to display the **Main** menu.	MENU	
2. Select the **Locks** option. If the receiver is locked, enter the password using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password.	5	
As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option. Press the Select button.	SELECT	

3. Select the **Channel Locks** option.

4. Use the **Arrow** button to move the highlight to the channel that you want to lock. If necessary, press the **Up** or **Down** arrow button to bring the desired channels into view. You can also enter each channel number directly using the number pad buttons.
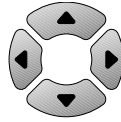
5. Press the **Select** button to lock or unlock the highlighted channel. If the checkbox next to the channel has a checkmark, the channel is locked.

   Highlight and select the **Save** option to save the changes.

6. If the receiver is not already locked, you must lock it to put the lock you just created into effect. See *Locking the Receiver* on page 3-44.

CREATING OR MODIFYING RATING CODE LOCKS

Do the following to set program locks based on rating or extended rating (content) codes. Then, when the receiver is locked, only someone who knows the password can watch these programs. See the Glossary on page 4-9 for a definition of each of the rating codes.

Parents beware, the rating and extended rating (content) codes that the receiver uses for program locks reflect the codes that the original program providers assigned to the programs. The actual content of the programs may differ from their assigned ratings. No rating system can guarantee that all objectionable material is screened out. Like all other security locks, these locks are only in effect when the receiver is locked. Also, television program ratings differ from movie ratings.

	Remote Buttons	Menu Options

1. Press the **Menu** button to display the **Main** menu.

MENU

2. Select the **Locks** option. If the receiver is locked, enter the password using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password. As soon as you enter the fourth digit of the pass word, the receiver highlights the **OK** option.
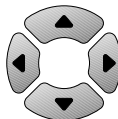
5

   Press the **Select** button to display the **Parental and System Locks** menu.

3. Select the **Ratings Locks** option.

1

4. Use the **Arrow** buttons to move the highlight to the rating in the Rating list that corresponds to the lowest acceptable audience age.

   Note: All ratings that are more restrictive than the selected rating are also selected. For example, if you lock 14+ (PG) rated programs, then all programs with the 18+ (R), NC-17, and NR/AO ratings are also locked.

   Press the **Select** button to lock the highlighted rating.

SELECT

5. Use the **Arrow** buttons to move the highlight to the expanded rating code(s) in the Expanded Rating list, if you want to lock these ratings also.

   Press the **Select** button to lock the highlighted rating.

6. To unlock a rating code, use the **Arrow** buttons to move the highlight to the code. Press the **Select** button.

7. Highlight and select the **Save** option to save the changes.

Save
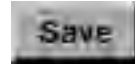
8. **If the receiver is not locked**, you must lock it to put the lock you just created into effect. See *Locking the Receiver* on page 3-44.

LOCKING THE RECEIVER FRONT PANEL CONTROL BUTTONS

This procedure is useful if you want to prevent anyone else from changing the channel. However, it does not lock the remote control buttons.

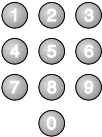|	Remote Buttons	Menu Options
1. Press the **Menu** button to display the **Main** menu.	MENU	
2. Select the **Locks** option. **If the receiver is locked**, enter the password using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option. Press the **Select** button to display the **Parental and System Locks** menu.	5 1 2 3 4 5 6 7 8 9 0 SELECT	
3. Select the **Front Panel Lock** option.	4	
4. Highlight and select the **Yes** option.		
5. If the receiver is not locked, you must lock it to put the lock you just created into effect. See *Locking the Receiver*, on page 3-44.		Lock

UNLOCKING THE RECEIVER FRONT PANEL CONTROL BUTTONS

You must use the remote control to unlock the receiver front panel **Control Buttons**. If you lose or damage the remote control, you will need to speak with a Bell ExpressVu Customer Service Representative.

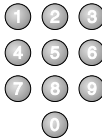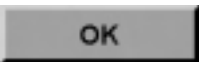|	**Remote Buttons**	**Menu Options**
1. Press the **Menu** button to display the **Main** menu.	MENU	
2. Select the **Locks** option. If the receiver is locked, enter the password using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password.	5	
As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option. Press the **Select** button.	SELECT	
3. Select the **Front Panel Lock** option.	4	
4. Highlight and select the **Yes** option.		Yes

ACCESSING A LOCKED CHANNEL, PROGRAM, OR THE PARENTAL AND SYSTEM LOCKS MENU

See *Ordering Pay Per View Programs* on page 3-31 for the procedure to order a pay per view program when the receiver is locked.

	Remote Buttons	**Menu Options**
1. Select a channel or a program that is locked. The receiver displays an "Attention" message telling you that the item is locked.		
2. Enter the password using the number pad buttons. The receiver displays asterisks (*) as you enter the digits. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option.	1 2 3 4 5 6 7 8 9 0	
3. Press the **Select** button.	SELECT	

LOCKING THE RECEIVER

You must lock the receiver for any receiver security locks that you set to be in effect. Locking the receiver automatically locks (prevents) the purchase of added cost services. If you forget your password, you will need to speak with a Bell ExpressVu Customer Service Call Centre Representative.

Remote Buttons **Menu Options**

1. Press the **Menu** button to display the **Main** menu.

   MENU

2. Select the **Locks** option to display the **Parental and System Locks** menu. **Note:** If the receiver displays a message prompting you to enter a password, it has already been locked.

   5

3. Select the **Lock System** option. The receiver displays a message prompting you to enter a password. **Note:** If this option appears as **Unlock System** instead, the receiver is already locked.

   3

4. Enter and verify a password, using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password.

   1 2 3
   4 5 6
   7 8 9
   0

   Write down the password and put it in a safe place. From now on, you must enter this password to lock or unlock the receiver.

5. Highlight and select the **OK** option. Re-enter the password. All the locks you have set are now in effect.

   OK

UNLOCKING THE RECEIVER

If you unlock the receiver, leave the locks unchanged and then lock the receiver again, the same locks will be in effect as before.

	Remote Buttons	**Menu Options**
1. Press the **Menu** button to display the **Main** menu.	MENU	
2. Select the **Locks** option. With the receiver locked, you must enter the password using the number pad buttons. The receiver dis plays asterisks (*) as you enter the digits of the password. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option.	5	
3. Press the **Select** button.	SELECT	
4. Select the **Unlock System** option. If this option appears as Lock System instead, the receiver is already unlocked.	3	

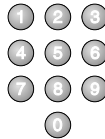## CHANGING THE RECEIVER PASSWORD

	Remote Buttons	**Menu Options**
1. Press the **Menu** button to display the **Main** menu.	MENU	
2. Select the **Locks** option. **If the receiver is locked**, enter the password using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option.	5	
3. Press the **Select** button. This displays the **Parental and System Locks** menu.	SELECT	

4. Select the **Change Password** option.

5

5. Enter the current password using the number pad buttons. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option. Press the **Select** button.

1 2 3
4 5 6
7 8 9
0

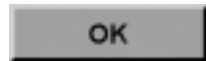6. Enter the new password using the number pad buttons. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option.

SELECT

7. **Either:** Select the **OK** option to change the password.

   Or: If you do not want to change the pass word, press the **Cancel** button or select the **Cancel** option. You can stop here.

OK

Cancel

8. Enter the new password again for verification, using the number pad buttons. The receiver displays asterisks (*) as you enter the digits of the password. As soon as you enter the fourth digit of the password, the receiver highlights the **OK** option. Press the **Select** button.

SELECT

   Write down the new password and put it in a safe place. From now on, this password must be entered to lock or unlock the receiver.

PERSONAL IDENTIFICATION NUMBER

You can set up a Personal Identification Number (PIN) that is assigned to your account at the Bell ExpressVu Customer Service Call Centre. Thereafter, this PIN will be requested by the Bell ExpressVu Customer Service Call Centre to authorize any transactions to your account. This includes purchasing services, account inquiries, and overriding the receiver security password.

You can select the PIN when you first turn on your service, or at any time thereafter.

ATTENTION!

If you forget your PIN, you will need to speak with a Bell ExpressVu Customer Service Representative at 1-888-SKY-DISH. The Bell ExpressVu Customer Service Representative may ask for additional information to confirm that you are authorized to make transactions on your account.