

Fibe TV



Bell

Getting Started Guide

Canada's newest, most amazing TV service

Welcome to Fibe™ TV. You're about to enjoy

- Absolutely stunning HD picture quality – 10x better than regular cable
- Whole Home PVR – it's like having a PVR on every TV in your home¹
- On Demand – watch the latest movies and catch up on shows whenever you want
- Flexible programming – enjoy more flexibility in choosing the channels you really love
- Apps on your TV – Fibe is the only TV service to bring apps like Facebook to your big screen²

This Getting Started Guide contains useful information about the benefits of Fibe TV and helps you get started using the most popular features.



Your Remote

Mode Controls

Record & Playback Controls

Navigation & TV Controls

Alphanumeric Controls



Mode Controls



POWER

Turn a selected device on or off.



BELL

Control your Whole Home PVR/HD receiver.



TV

Control your TV (when programmed).



DVD

Control your DVD (when programmed).



AUX

Control another device (eg. VCR when programmed).

Record & Playback Controls



RECORD

Record a program, or schedule a recording of an upcoming program.



TV/VIDEO

Select the video input you wish to watch (including DVD or VCR when programmed).



REW/FF

Rewind or Fast-forward a program/recording.



REPLAY/FWD

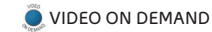
Skip backwards (7 seconds) or forwards (30 seconds).



PAUSE

Pause a program/recording.

Navigation & TV Controls



VIDEO ON DEMAND

Access current rentals and On Demand programs.



RECORDINGS

Select and view the programs you've recorded.



BROWSE PAD

Navigate Bell Fibe TV Guide and menus.



FAVOURITES

FAVOURITES

Access favourite channels (when Favourites list is set up).



SEARCH

Search a specific program.



VOLUME +/-

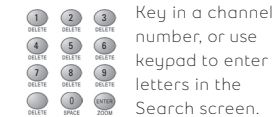
Use this (not Volume on your TV/TV remote) to control sound levels.



GUIDE

View program listings and select a program.

Alphanumeric Controls



Key in a channel number, or use keypad to enter letters in the Search screen.

Remote Details

For more information about your remote and troubleshooting, visit bell.ca/fibetvremotecode

Finding Programs

Three ways to find your favourite program.

Use your Remote

If you know the channel number, enter it on the keypad, or use the **CH/PG +/-** buttons.

Use the Programming Guide

1. Press **GUIDE**.
2. Use **CH/PG +/-** to scroll up and down through pages of listed channels. Or use the **BROWSE PAD UP/DOWN** buttons to scroll one channel at a time.
3. Press **SELECT** to view a program that is currently on air or to record a program that will be airing in the future.

Use the Search function

Find a program by title or keyword.

1. Press **SEARCH**.
2. Use the **BROWSE PAD** to highlight the first letter of the title or keyword you're searching, then press **SELECT**. Enter more letters to refine your search.
3. To filter results, use the **BROWSE PAD** to select **OPTIONS**. Choose a filter (Titles, On Demand, People, etc.), then press **SELECT**.
4. Scan using the **BROWSE PAD**, then **SELECT** to view.

Bell Fibe TV Channel Zones

	HD Channels
1000+:	Video On-Demand
1100 - 1199:	HD French language programming (including Pay-per-view & Premium Movies Packs)
1200 - 1299:	HD English language programming
1300 - 1399:	HD Movies (including Premium Movies)
1400 - 1499:	HD Sports channels (including Premium Sports)
1500 - 1699:	HD News, Learning, Family, Lifestyle & Variety
900 - 999:	HD and SD English Pay-per-view
	SD Channels
100 - 199:	French language programming (including Pay-per-view and Premium Movies Packs)
200 - 299:	English language programming
300 - 399:	Movies (including Premium Movies)
400 - 499:	Sports (including Premium Sports)
500 - 699:	News, Learning, Family, Lifestyle & Variety
700 - 739:	International Programming
780 - 789:	Mature Programming
790 - 899:	International Programming
900 - 979:	Audio

Channels subject to change without notice. Visit bell.ca/fibetvchannels (Ontario) or bell.ca/fibetvchannelsqc (Québec) for the latest channel listing.

Recording Programs

Record up to 4 shows at once with a single PVR.³

Record live TV

1. Tune to a channel and press **RECORD**.
2. To stop recording, press **STOP**.

Record from the TV Schedule

1. Press **GUIDE** and use the **BROWSE PAD** to find a program to record.
2. Press **RECORD**.
3. To record a series, press **RECORD** twice. To cancel, press **RECORD** again.

View scheduled recordings

1. Press **RECORDINGS**.
2. Use **BROWSE PAD LEFT/RIGHT** to select SCHEDULED.
3. Use **BROWSE PAD UP/DOWN** to scroll through the list.

Watch recorded programs from any receiver in your home

1. Press **RECORDINGS**.
2. Highlight the program you wish to watch.
3. Press **SELECT** and then press **PLAY** to watch.

Controlling live TV

Whole Home PVR lets you pause live TV and more.

Pause live TV

1. Press **PAUSE** to freeze a channel for up to 60 minutes.
2. Press **PLAY** to resume.

Rewind live TV

Press **REW** to rewind or press **REPLAY** to skip back 7 seconds.

Note: you can only rewind back for the amount of time that you have been watching the channel.

Rewind or Fast-Forward through paused time

Press either **REW/FF** buttons.

Skip backwards or forwards through paused time

Press **REPLAY/FWD** buttons. **REPLAY** skips back 7 seconds. **FWD** skips ahead 30 seconds.

Get back to live TV

When watching live TV:

1. Press **FF** to fast-forward to current broadcast time.

When watching recorded TV:

1. Press **STOP** then use **BROWSE DOWN** to highlight WATCH LIVE TV and press **SELECT**.
2. Press **EXIT** to get to live TV.

Watching Movies & More

Enjoy home entertainment like never before.

On Demand

Browse Bell Fibe TV's large library of videos. It's like having your own video store.

To order:

1. Press **VIDEO ON DEMAND**.
2. Use the **BROWSE PAD** to find the video you want to watch.
3. Press **SELECT** and review the summary information.
4. To view a trailer, use the **BROWSE PAD** to highlight **WATCH PREVIEW**, then press **SELECT**.
5. Highlight **RENT** then press **SELECT**. Press **SELECT** again to confirm.

Pay-Per-View

Check the Bell Fibe TV Guide for the latest movies & must-see live sports and entertainment events.

To order:

1. Press **GUIDE**.
2. Use the **BROWSE PAD** to find the Pay-Per-View program you want to watch. These programs are marked with the letters PPV after the channel number.
3. Press **SELECT** and review the summary information.
4. Highlight **RENT** then press **SELECT** to confirm.

Setting Up Your Wireless Home Network

Make the most of your Bell services.

Wireless set up on your computer

1. Check the back of your modem for the 8-digit WPA2 key and network name (SSID). Write this information down as you will need it to set up your wireless.
2. Open the wireless settings on your computer. Locate the name of your wireless network from the list of available networks and click on it. You will be prompted to enter in your WPA2 key in the Password text box.

For more information on setting up a wireless home network on Windows or MAC computers, or on how to modify your wireless settings, visit bell.ca/fibetvwireless

Email

For information on accessing and retrieving email, visit bell.ca/webmail

Checking your Internet usage

For information on tracking and managing your usage, visit bell.ca/myinternetusage

Managing your account

For information on managing your Bell services anytime, from anywhere, visit bell.ca/mybell

Getting Support

Just a call or a click away.

If you have a question about your service or need help, call **1 866 797-8686**.

For more information and Frequently Asked Questions, visit **bell.ca/fibetvsupport**